



PERSONAL BACKGROUND

I am an audio engineer who has customer sales and service experience. I enjoy finding the right technical and musical solutions for customers, and diligently work with them throughout their customer journey. Creative, personable, intuitive, and tech savvy, I am also a valuable team member who can help any company increase ROI, customer satisfaction and retention.

EDUCATION

Bachelor of Arts
Telecommunications, Audio
Engineering
Ball State University, May 2013

VOLUNTEERISM/INTERESTS

- Journey Church, Brentwood, TN:
Audio Tech (Sept. 2017- Present)
- Forget Me Not Ministries, Tinca,
Romania: Volunteer (2014)
- Project Evangelism, Crossgar,
Northern Ireland: Volunteer
(2012)

CONTACT INFORMATION

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KATIE TEKULVE

Telecommunications & Audio Professional

Motivated | Confident | Technical Troubleshooting | Customer Sales & Service

WORK EXPERIENCE

Guitar Center - Sales Associate (Audio certified 2015)

Louisville, KY | August 2014-June 2017
Nashville, TN | June 2017- Present

- Audio customer service & sales for 2nd-largest selling volume franchise location of company (pre-COVID-19)
- Merchandising, data entry, logistics on DOS system
- Creative and effective troubleshooting
- Customer retention and repeat sales

Franklin Theatre, Independent Tech Contractor

Franklin, TN: June 2019- Present

- Stage manager, audio engineer for nationally-known performance venue
- Lead audio tech for annual summer dance camp, *Act Too's*, Summer 2019

GreenLight Productions, Owner

Nashville, TN: March 2015-Present

- Film, audio, troubleshooting consulting
- Computer systems, file optimization
- Band recording, digital music production
- Foley editing
- Current project: pre-production stage, documentary regarding Roma/Gypsy people mistreatment

Village House Coffee, Associate Mgr. & Barista

Georgetown, IN: March 2014-January 2015

- Created professional-grand Espresso and cafe drinks
- Customer sales and service
- Assisted and complied with health and sanitary restaurant regulations
- Created new recipes that are still in use today

OTHER WORK EXPERIENCE

Blue River Services, Inc., General Laborer

Corydon, IN: Nov. 2007-Nov. 2011; June 2013-August 2014

- Worked alongside physically & mentally disadvantaged employees in workshop
- Quality control and inspection

Northeast Indiana Public Radio- Engineer/Producer

Muncie, IN: April 2012-Nov. 2012

- Producer & Engineer for *The Scene*, an Indie Rock weekly show broadcast
- On air and remote personality
- Administrative support, scheduling